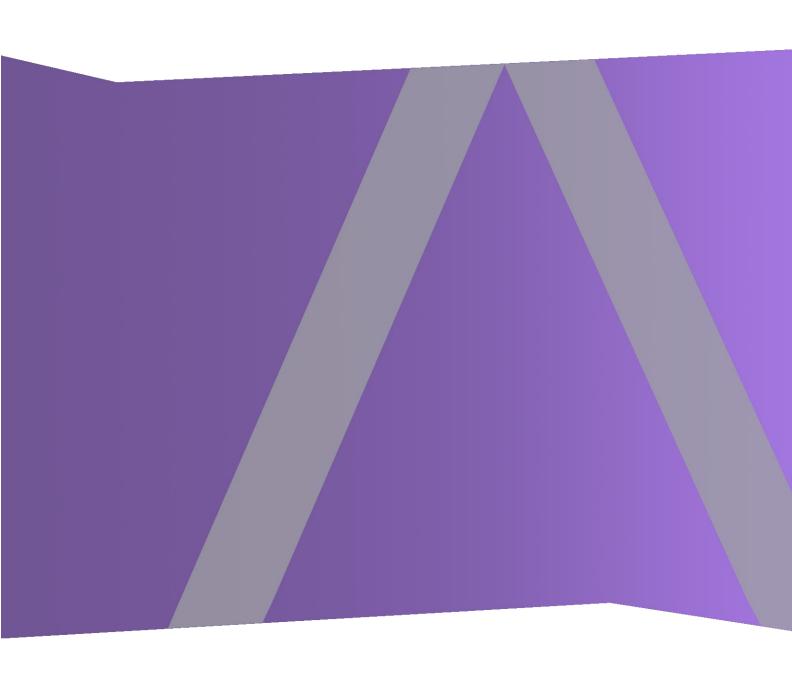# RSA ARCHER® SUITE

What's New Guide

6.4

Contact Information

Go to the RSA corporate web site for regional Customer Support telephone and fax numbers:
https://community.rsa.com/community/rsa-customer-support.

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This product may contain encryption technology. Many countries prohibit or restrict the use, import, or export of encryption technologies, and current use, import, and export regulations should be followed when using, importing or exporting this product.

For secure sites, Dell recommends that the software be installed onto encrypted storage for secure operations.

For customers in high security zones, Dell recommends that a full application sanitization and reinstallation from backup occur when sensitive or classified information is spilled.

Note on Section 508 Compliance

The RSA Archer® Suite is built on web technologies which can be used with assistive technologies, such as screen readers, magnifiers, and contrast tools. While these tools are not yet fully supported, RSA is committed to improving the experience of users of these technologies as part of our ongoing product road map for RSA Archer.

The RSA Archer Mobile App can be used with assistive technologies built into iOS. While there remain some gaps in support, RSA is committed to improving the experience of users of these technologies as part of our ongoing product road map for the RSA Archer Mobile App.

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Contents

Preface

About This Guide

This guide contains information that helps RSA® Archer® administrators and users understand the differences between previous versions and 6.4 of RSA Archer. It is intended for administrators and users who currently use or have used RSA Archer and are investigating or are actively upgrading to RSA Archer 6.4.

This guide assumes that the reader is knowledgeable about the GRC industry and RSA Archer.

RSA Archer Documentation

You can access RSA Archer documentation on the Archer Customer/Partner Community on RSA Link at: https://community.rsa.com/community/products/archer-grc/archer-customer-partner-community/platform/64

Document	Description
Release Notes	A list of issues fixed in the release and a list of issues known at the time of the release. Available in PDF format.
What's New Guide	Overview of the new and updated features in the current release. Overview of the differences between RSA Archer version 5.x and version 6.x. Suggestions on planning for moving from 5.x to 6.x are included. This information is available in the RSA Archer Online Documentation and in PDF format.
Installation and Upgrade Guide	Instructions for installing the latest RSA Archer release, and upgrading from 5.x and 6.x to the latest release. Available in PDF format.

Document	Description
Online Documentation	Information for using RSA Archer including how to set up and maintain the Platform, how to use the Platform features, how to use the RESTful and Web APIs, security configuration information, and how to install and use the solution use cases. Available from within the product in HTML5 format using context-sensitive links, as well as in a Zip format for local installation. The Online Documentation is also available in full on the RSA Archer Community on RSA Link at: https://community.rsa.com/community/products/archer-grc/archer-customer-partner-community/platform/64. Content from the Online Documentation system is also available in PDF format, divided in to the following guides: • *Administrator's Guide* • *User's Guide* • *RESTful API Guide* • *Web API Guide* • *GRC API Guide* • *Security Configuration Guide* • *Use Case Guides* (one guide for each of the available solution use cases)
Archer Control Panel (ACP) Help	Information for using the RSA Archer Control Panel module to manage the internal settings of the Platform, such as license keys, global paths and settings. Available from within the ACP module, in a ZIP format for local installation, and in PDF format.
Planning Guide	Information about how to plan for your new RSA Archer installation. This document is intended for system administrators who are responsible for installing and managing RSA Archer. Available in PDF format.

Support and Service

Customer Support Information	https://community.rsa.com/community/rsa-customer-support
Customer Support E-mail	archersupport@rsa.com

Other Resources

Resource	Description
RSA Archer Community on RSA Link	Our public forum, on the RSA Link Community platform, brings together customers, prospects, consultants, RSA Archer thought leaders, partners and analysts to talk about GRC as a practice, and includes product demos, GRC videos, white papers, blogs and more. https://community.rsa.com/community/products/archer-grc
RSA Archer Customer / Partner Community on RSA Link	Our private community, is a powerful governance, risk and compliance online network that promotes collaboration among RSA Archer customers, partners, industry analysts, and product experts. Engaging with the RSA Archer Community on RSA Link enables you to collaborate to solve problems, build best practices, establish peer connections and engage with RSA Archer thought leaders. https://community.rsa.com/community/products/archer-grc/archer-customer-partner-community
RSA Ready	RSA's Technology Partner Program is where third parties gain access to RSA Software in order to develop an interoperability and have it documented and certified. RSA Ready certifications are posted to an online community and supported by RSA Support. https://community.rsa.com/community/products/rsa-ready
RSA Exchange for RSA Archer	The RSA Exchange for RSA Archer offerings help you rapidly deploy adjacent or supporting risk business processes, quickly integrate new risk data sources, and implement administrative utilities to make the most out of their risk and compliance investment. https://community.rsa.com/community/products/archer-grc/exchange

What's New in RSA Archer 6.4

This section describes the new and updated features in RSA Archer 6.4 since the 6.3 release.

For complete details on the features added for release 6.4, see the RSA Archer Online Documentation.

Use Case Enhancements

Enhancement	Description
Information Security Management System use case	The ISMS use case includes updates that provide you with more transparency into the compliance and risks associated with your ISMS. Using the new ISMS Risks application, you can view a snapshot of a risk associated with your ISMS at a specific point in time. The new ISMS Audit application provides internal auditors with a method for evaluating the key characteristics of each control, and the new ISMS Controls application allows you to store control procedures linked to risks identified by ISMS stakeholders.
	Two new data feeds automatically populate sections of the ISMS record and automatically scope risks, control procedures, control standards, and findings to generate ISMS Risk, ISMS Control, and ISMS Audit records, and an advanced workflow has been added to the ISO 27001 Gap Analysis questionnaire to facilitate the assessment process. Additionally, new reports have been added to provide you with better insight into the state of your overall ISMS. For more information, see "Information Security Management System" in the Online Documentation.
Cyber Incident & Breach Response	RSA Archer Cyber Incident & Breach Response enables you to centrally catalog organizational and IT assets, establish business context to drive incident prioritization, and implement processes designed to escalate, investigate and resolve declared incidents effectively. Cyber Incident & Breach Response includes a built-in declared incident workflow to ensure that security events get escalated quickly and consistently. Additionally, an advanced workflow has been added to the Security Incidents application, providing more insight into the velocity of declared cyber and security incidents, and allowing more efficient utilization of security team resources, which results in faster response, analysis and closure rates for critical security incidents.
	For more information, see the *RSA Archer Cyber Incident & Breach Response Use Case Guide* on RSA Link.

Platform Enhancements

Enhancement	Description
Advanced Workflow Logging	Advanced Workflow Logging enables RSA Archer to audit advanced workflow content record transitions and the enrollment status of the content. In the History Log field, the advanced workflow audit information can be displayed alone or inline with field changes. Advanced workflow audit information is configured per level in the Workflow Process Designer. For more information, see "Advanced Workflow" in the RSA Archer Online Documentation
Applications and Questionnaires	The Save and Close button is enabled for applications and questionnaires that have Advanced Workflow configured. When a user clicks Save and Close, the record is enrolled in the Advanced Workflow or transitions to a new Advanced Workflow node. The record is saved, but remains open so that the user can then view any changes or results of the workflow process. After this step, the user can click Save and Close to save and close the record.
Bulk Actions	On-demand and scheduled bulk actions now support leveled applications. You can now perform or schedule bulk actions from the primary application and *n*-tier applications. You can select single and multiple fields from the primary and *n*-tier applications. When scheduling a bulk action, you can now add *n*-tier relationships in Manage Relationships. Any relationships added automatically are duplicated in the Configure Relationships and Fields to Evaluate sections of the Filters section. If you do not select any relationships, only the primary application is available. For more information, see "Performing Bulk Actions" and "Scheduling Bulk Actions" in the RSA Archer Online Documentation.
Calculated Fields	• Calculated fields have expanded to include cross-reference fields types. For more information, see "Adding Calculated Fields" in the RSA Archer Online Documentation. • The Schedule Calculations functionality has moved to the Manage Schedule page from Application Builder. Scheduling calculations enables you to automate predefined calculated fields in an application on a recurring basis and run calculations on-demand. For more information, see "Scheduling Calculations" in the RSA Archer Online Documentation.

Enhancement	Description
Data Feeds	- Use the BatchContentSave token to upload large amounts of content records in batches through a data feed. For more information, see "Data Feed Tokens" in the RSA Archer Online Documentation. - JSON Iterator is now supported for the File, FTP, and HTTP transporters. JSON processing uses XLST 3.0 and only supports the Single Data file type. - There is a new Delayed Calculations option for data feeds to delay running calculations until after the feed finishes processing. - JavaScript data feeds allow you to execute a JavaScript file, and insert that data into the RSA Archer instance, if the result of the script is a data set. For more information, see "JavaScript Data Feeds" in the RSA Archer Online Documentation.
iViews	The iView Context menu is now accessible from anywhere inside the iView. You can access the context menu by doing any of the following: - Right-click in the iView. - Accessible users can use their custom operating system actions that opens the Context menu.
Effective Permissions Investigative Console (EPIC)	Effective Permissions Investigation Console (EPIC) provides a more efficient and less complicated way for system administrators to determine user access for an individual record. Instead of navigating the Access Control settings, application-level permissions and permission field rules and assignees, system administrators, module owners, and users with permission to use EPIC can launch EPIC from any record and view the access rights and permissions for selected users. System administrators can also access EPIC from the Administration menu. EPIC enables system administrators and users with EPIC permission to implement a consistent access control design across RSA Archer and to troubleshoot access control and permissions issues. For more information, see "Effective Permissions Investigation Console (EPIC)" in the RSA Archer Online Documentation.
GRC API	The GRC API has been added to allow RSA Archer to communicate more easily with third party programs. For more information, see "RSA Archer GRC API" in the RSA Archer Online Documentation.
Package Mapper Interface	The Package Mapper Interface has been updated to provide a more consistent experience with other package mapping experiences.

Enhancement	Description
Report Objects	Report Objects allows you to embed reports directly within records. You can drag-and-drop report objects on the layouts of applications and questionnaires.
	For more information for administrators, see "Adding Objects to the Layout" in the RSA Archer Online Documentation.
	For more information for users, see "Viewing Report Objects" in the RSA Archer Online Documentation.
User Interface	Navigation has improved with fewer URL changes.

Moving from 5.x to 6.4

The move from RSA Archer 5.x to 6.4 is a software upgrade only. No data migration is involved. Existing workflows continue to work. All of your data and configurations remain the same in all applications and questionnaires, with the possible exception of Task Management. Before upgrading, note the existing Task Management layout. After upgrading, you may need to reconfigure the fields on the Task Management layout to match the layout from the previous version.

The following practices may help ease the process of moving from RSA Archer 5.x to 6.4.

- Plan. Plan for the new release by reviewing the following RSA-provided materials:
  - *RSA Archer 6.4 Release Notes*
  - *RSA Archer 6.4 What's New Guide* (this document)
  - *RSA Archer 6.4 Installation and Upgrade Guide*
  - *RSA Archer 6.4 Online Documentation*
- Document. To account for the changes and new features in the new release, update your internal company documentation and procedures for using RSA Archer.
- Test. Test your updated procedures for using the new release.
- Train. Train your team about the changes and new features in the new release.
  - Attend an RSA training course.
  - For information on the new and updated features in the release, see What's New in Release 6.4.

What's Different from 5.x to 6.4

The following is a list of differences in functionality between 5.x and 6.4 features.

Feature	Status in 6.4	Description	How to Proceed
Browser Support	Updated	6.4 no longer supports IE 8, IE 9, and IE 10.	Upgrade your browser to a version that supports HTML5 and Silverlight.

Feature	Status in 6.4	Description	How to Proceed
Themes	New Functionality	Themes are simplified in 6.4.	Traditional themes are no longer supported. To change the colors for your instance, go to the Administration menu and under Appearance, click Appearance.
Record Page	Updated	Cosmetic improvements have been made, and the Save and Close button was added.	Not applicable.
Questionnaire Page	Updated	Questionnaires no longer have a different set of buttons. The user interface for questionnaires is the same as the user interface for applications.	Not applicable.
Quick Links	Moved	Quick reference links no longer display at the top of the workspace page. They now display on the workspace menu that you open from the menu bar.	To access Quick Reference links, click the workspace menu.
Quick Link Folders	Not Supported	Quick Link folders are no longer supported.	Review whether your existing quick links are still valid in the new user interface.
Quick Solutions Links	Not Supported	Linking solutions to a workspace with Quick Links is no longer supported.	Not applicable.

Feature	Status in 6.4	Description	How to Proceed
Quick Search Results	Replaced	Global Search replaces Quick Search, which includes the following differences: • A global search covers all applications in the instance • Searched items are no longer highlighted • Percentage calculation of search results has been eliminated	Use the same manner for searching as with Quick Search. Wild cards are still supported.
Field Types Not Supported in the Record Browser	Not Currently Supported	The following fields are not supported in the Record Browser but are still supported in Advanced Search: • Matrix • Attachment (only the name is displayed in the Record Browser) • Image • Related Records • Multi-reference • Sub-form • Multiple Reference Display Control • Values Lists (images cannot be used as values)	Perform an Advanced Search.
Grouping Results Per Page in Record Browser	Not Supported	These options are not currently supported.	Perform an Advanced Search.
Master Report Listing	Moved	The Master Report Listing page is now available from the Reports option in the User menu.	From the menu bar, click the User menu, and select Reports.

Feature	Status in 6.4	Description	How to Proceed
Web Search	Not Supported	Web search from the RSA Archer menu is no longer present.	Not applicable.
Grouping in Navigation Menu Searches	Not Currently Available	Filter views for report groupings are no longer available from the Record Browser which replaces the Display All list in the Navigation Menu.	Not applicable.
Ability to add custom logo	Moved	You can replace the RSA logo in the bottom left corner of the page.	To replace the RSA logo with your company logo, go to the Administration menu, and under Appearance, click Appearance.
Events tab in Application Builder	Moved	The Events tab was removed to accommodate multiple layouts. When editing an application, you can now configure Events (DDEs) from the Layout tab.	To access configuration options for the Events (DDEs) of an application, select the Layout tab.
Help links on Silverlight pages	Moved	The Help link no longer appears on Microsoft Silverlight pages.	To access the Help, click the Help button from the menu bar.
Administration menu	Moved	The Administration menu displays from a button on the menu bar.	To access the Administration menu, click .

Feature	Status in 6.4	Description	How to Proceed
Discussion Forums	Moved	New Discussion Forum topics can be created from the Forums page, which is contained within a discussion community. You can access the Discussion Community Listing page by clicking Communities from the menu bar.	To add a new topic: 1. Go to the Discussion Community Listing page: a. From the Workspace menu, click a solution. b. Click the sub-solution. c. Under Discussion Forum, click Communities. 2. Open the community that contains the forum in which you want to add a topic. 3. Open the forum. 4. In the Forum Content section, click Add New.
Filter Records by Level	Not Supported	You can no longer view all records by a specific level in a leveled application by using a menu filter.	To view lower level records, you must select a record from an upper level. The related items on the next level are displayed.
Custom Objects	Broken	Due to major changes in the interface, RSA cannot guarantee that custom objects will continue to work.	Update the Custom Object code.

Important: The minimum supported browser window width is 1280 pixels.

5.x to 6.4 User Interface Comparison

The following pages and user interface elements have been updated since RSA Archer 5.x.

Themes

Themes are simplified in 6.4. Instead of choosing multiple custom colors and fonts for the user interface, you now have two color choices (primary and secondary).

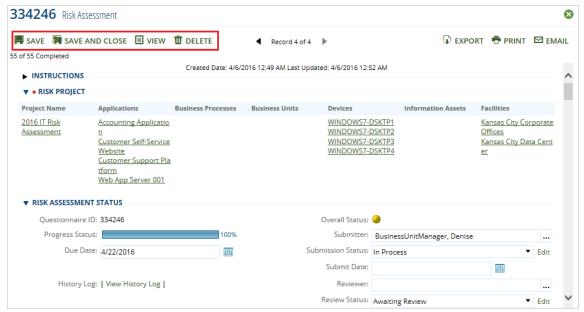**RSA Archer 5.x:**

RSA Archer 6.4:

Questionnaire Page

The user interface for questionnaires is the same as the user interface for applications.
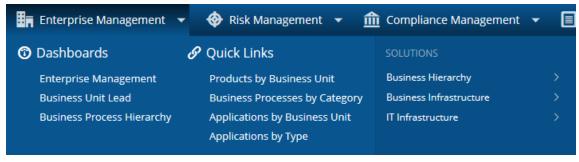
RSA Archer 5.x:

RSA Archer 6.4:

Quick Reference Links

Quick reference links no longer display on the workspace in the menu. They now display on the workspace menu that you open from the workspace button.

RSA Archer 5.x:

RSA Archer 6.4:

Quick Search Results

Global Search replaces Quick Search, which includes the following differences:

- A global search includes all applications and questionnaires in the instance
- Searched items are no longer highlighted

- Percentage calculation of search results no longer exists

RSA Archer 5.x:

RSA Archer 6.4:

Inline Edit / Inline Delete

In 5.x and 6.4, Inline Edit and Inline Delete are on the search results page. In 5.x, Inline Edit was also used in the Navigation Menu. In 6.4, Inline Edit is also used in the Record Browser.

Note: In the Record Browser, Inline Edit and Inline Delete are not available in leveled applications, data-driven event (DDE) fields, or the Date/Time field.

Grouping Results Per Page

These options were removed to help distinguish between browsing records and generating reports.

RSA Archer 5.x:

RSA Archer 6.4:

No longer supported on the Record Browser. These options are still available in Advanced Search results.

Master Report Listing

Previously in 5.x, the Master Reports Listing page was accessible from the Reports link displayed on the top-right corner of the screen. Reports in the Master Report Listing are now available from the Reports option in the User menu.
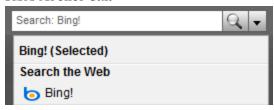
RSA Archer 5.x:

RSA Archer 6.4:

Web Search

The Web search from the RSA Archer menu is no longer present.
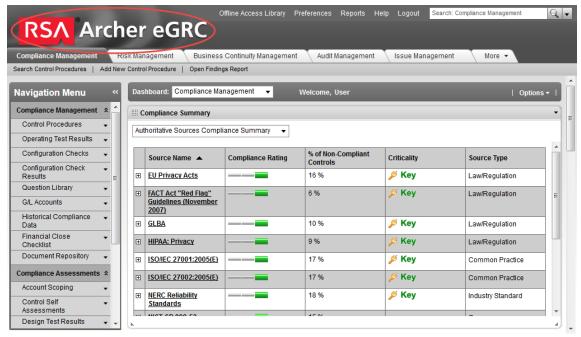
RSA Archer 5.x:

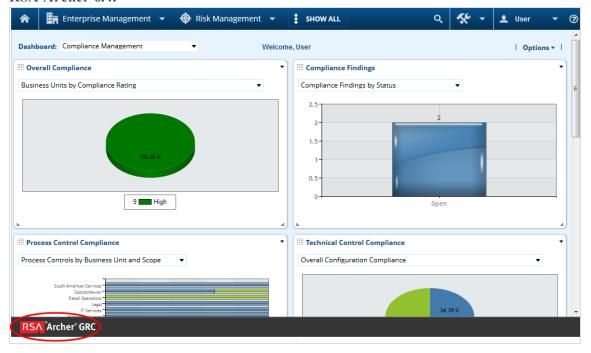**RSA Archer 6.4:**
No longer supported.

Ability to Add Custom Logo

In 6.4, you can replace the RSA logo which is now in the bottom left corner of the page.

RSA Archer 5.x:

RSA Archer 6.4:

Apply Button

The Apply button no longer appears on the Record Details page. The Save button no longer closes the current page. You must click the Close or Save and Close buttons to close the page.
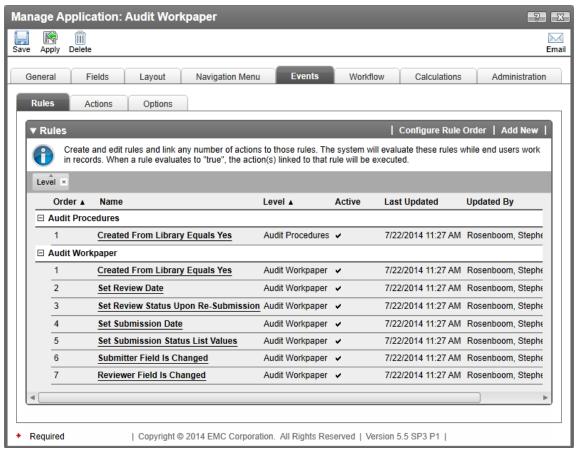
RSA Archer 5.x:
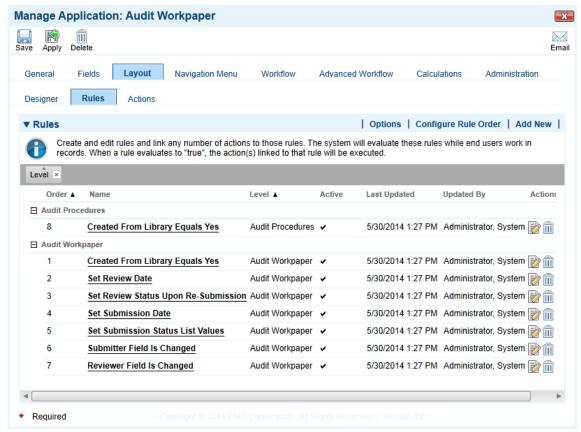

RSA Archer 6.4

Events Tab

In 6.4, the Events tab was removed from the Application Builder because Data-Driven Events (DDEs) are now tied to multiple layouts. When editing an application, you can now configure DDEs from the Layout tab.

RSA Archer 5.x:

RSA Archer 6.4:

Help Links

The Help link no longer appears on Silverlight pages. Instead, when you click the Help button on the menu bar, a context-sensitive Help topic opens.
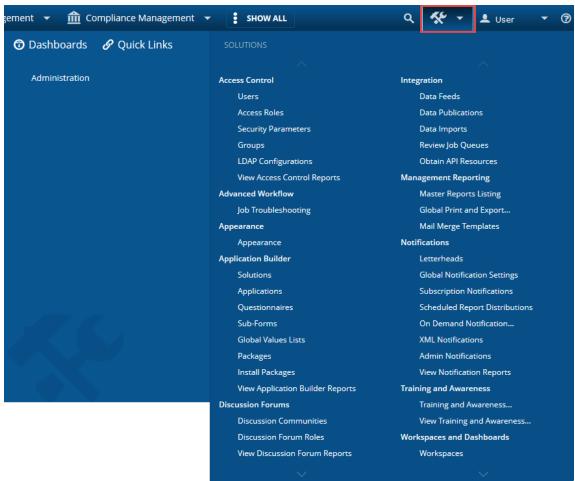
RSA Archer 5.x:

RSA Archer 6.4:

Administration Menu

In 6.4, the Administration menu displays from the menu bar.

RSA Archer 5.x:

ent	Administration	More ▼

Executive
Enterprise Management
Policy Management
Compliance Management
Risk Management
Business Continuity Management
Audit Management
Issue Management
Vendor Management
Incident Management
Threat Management
Vulnerability Risk Management
Security Operations Management
Regulatory Change Management
Administration

RSA Archer 6.4:
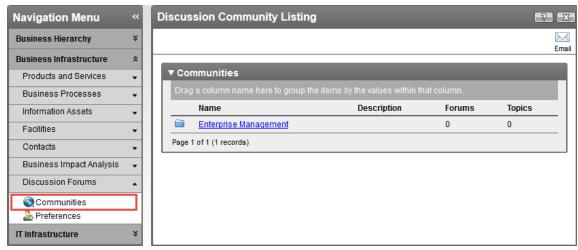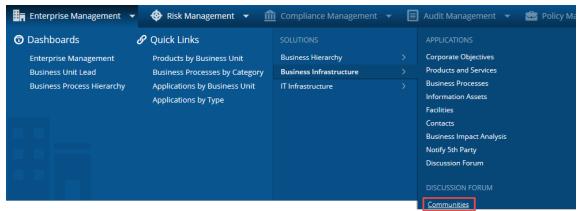

Discussion Forums

In 5.x, the link to access the Discussion Community Listing page no longer appears from the Navigation Menu. In 6.4, access the Discussion Community Listing page by clicking Communities from the menu bar.
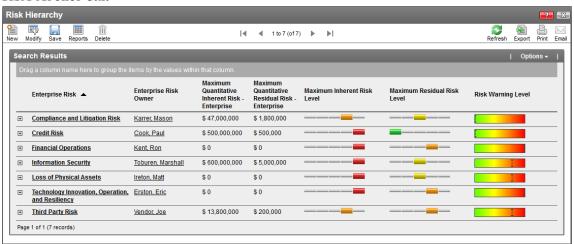
RSA Archer 5.x:

RSA Archer 6.4:

Display Records by Level

In 6.4, the Navigation Menu no longer filters records by any level other than the top.

RSA Archer 5.x:

RSA Archer 6.4:

Custom Objects

Due to major changes in the interface, RSA cannot guarantee that custom objects will continue to work.